

# ParentShield

*The Child-Safe Mobile Network*



Peace of Mind  
**in a SIM Card**



*Every child is excited to get their first smartphone and ParentShield have given me the confidence to let this happen, knowing that my granddaughter is as safe as possible. Very comforting in a world where there are people who are unkind or dangerous.*

***She's so excited to be getting her phone - I'm enjoying it too and know she is protected***

*- Susan Reaney*



# ParentShield Features

ParentShield features can only be accessed by the account holder via a secure online account. The child has no way of accessing the recordings or changing the settings.



## **Record All Calls**

All calls are recorded and stored in an online portal where they can be listened to and downloaded.



## **Record All Texts**

All text messages are recorded and stored in an online portal for review.



## **Word Alerts**

Be alerted when the child sends or receives inappropriate words in their texts.



## **Unlimited Calls Home**

The child will always be able to contact Home, even when they've hit their set usage limit.



## **Spending Controls**

The account holder has full control over how much can be spent each month.



## **Time controls**

Take full control over the times that your child can talk, text or use mobile data.



## **Ultra-Secure Mode**

Take full control over who can contact and be contacted by the child.

## The Child-Safe Mobile Network

- **Push Notifications:** Instant alerts to YOUR PHONE the second their phone corresponds with a new contact via call or text.
- **Block Numbers:** You can block any number from your online account.
- **Anonymous Blocking:** Withheld numbers can also be blocked.
- **No Premium Numbers:** All premium rate numbers, competition, and donation short code numbers are blocked.



# Portal Guide

Every ParentShield SIM is linked to a secure online account, that only the account holder can access.

Call Recording | Text Recording | Data Restriction | Word Alerts  
Home Numbers | Time Restrictions | Ultra Secure Mode | And More

## Call Recording

| CALLS   | TEXT   | DATA        | SETTINGS    | BILLING   | FILTER | NAMES |
|---|--------|-------------|-------------|-----------|--------|-------|
| Balance £0.00 <b>Top Up By Card</b> Remaining: unlimited time   unlimited messages   3100.44 MB, data |        |             |             |           |        |       |
| DATE  | CALL   | FROM        | TO          | ao        |        |       |
| 2024-02-27 10:41:05   | 00'20" | 07700900286 | Alex        |           |        |       |
| 2024-02-26 17:12:31   | 00'07" | Alex        | 07700900286 | No answer |        |       |
| 2024-02-26 14:35:58   | 01'43" | Alex        | 03069990421 |           |        |       |
| 2024-02-26 13:01:58   | 00'52" | 07700900286 | Alex        |           |        |       |
| 2024-02-25 16:35:16   | 00'27" | Alex        | 03069990421 |           |        |       |
| Click here to <b>See more calls</b> or select "Search By Date" above.                                 |        |             |             |           |        |       |

In the 'calls' tab you can view every call that has been made to or from your child's SIM. The date, time, and duration are displayed. From here you can **listen to the call** **download the call** or **delete the call**

## Text Recording

CALLS

TEXT

DATA

SETTINGS

BILLING

FILTER

NAMES

Balance £0.00

Top Up By Card

Remaining: unlimited time | unlimited messages | 3100.44 MB, data

| DATE                | FROM            | TO              | MESSAGE  |
|---------------------|-----------------|-----------------|--|
| 2024-02-28 11:06:34 | 07700<br>900254 | Alex            | <div>BLOCKED MESSAGE (in School hours)</div> <div>So bored... do u wanna chat?</div> <div></div> |
| 2024-02-21 15:14:49 | 07700<br>900532 | Alex            | Okay   |
| 2024-02-21 15:12:02 | Alex            | 07700<br>900532 | I'll be back home 5 or 10 mins later than usual  |


Click here to

See more texts

or select "Search By Date" above.


In the 'text' tab, the account holder can view all texts to and from the child's SIM. The date, time, and content of the text are displayed.

## Data Restriction

| CALLS   | TEXT | DATA | SETTINGS | BILLING | FILTER | NAMES |
|---|------|------|----------|---------|--------|-------|
| Balance: £0.00 <b>Top Up By Card</b> Remaining: unlimited time   unlimited messages   3100.44 MB. data  |      |      |          |         |        |       |
| <div> <div>DATA</div> <div>  <p>ON</p> <p>Phone can use Mobile Data.</p> </div> </div> |      |      |          |         |        |       |

Under the 'data' tab you can choose whether you'd like to turn mobile data off or on. There is also a data usage tracker so that you can be aware of how much internet data is being used on the device.

## Word Alerts Filter

| CALLS  | TEXT | DATA | SETTINGS  | BILLING | FILTER | NAMES |
|--|------|------|---|---------|--------|-------|
| Balance: £0.00 <b>Top Up By Card</b> Remaining: unlimited time   unlimited messages   3100.44 MB. data   |      |      |   |         |        |       |
| <div> <div>WORD ALERTS</div> <p>Activate SMS alerts to your own phone when any concerning words of your choice are sent to, or from your child's phone.</p> <div>  <p>ON</p> </div> <p>Alert by: SMS: 07700900532</p> <p>Trigger Words (separated by new lines)</p> <div>           meet<br/>cry         </div> <p>Advanced <input type="checkbox"/></p> <p><b>Update</b></p> </div> |      |      | <div> <div>WORD FILTER TEST</div> <p>You can test your trigger words here. Any words that would trigger an alert will be shown in red.</p> <p><b>N.B.</b> You can test in a live scenario by texting an alert word to the phone from any number other than a home number, as they are not filtered.</p> <div> <input type="text"/> <p>Type words here to test</p> </div> <p><b>Test</b> <b>Clear</b></p> </div> |         |        |       |

Within the 'filter' tab, enable Word Alerts to receive notifications when specific trigger words are texted to or from the child's SIM. Customise trigger words and receive alerts to your phone upon detection.

# The Main Settings

## Home Numbers

**Home Numbers:** These two numbers apply to all SIMs on this account, and are always allowed for emergency purposes. **They are also used for alerts and verification.**

| Number                                   | Record                              |
|--|-------------------------------------|
| <input type="text" value="03069990421"/> | <input checked="" type="checkbox"/> |
| <input type="text" value="07700900532"/> | <input checked="" type="checkbox"/> |

Update

Within the 'settings' tab, you can change the settings of a range of features, including your 'home numbers'. This allows the phone user to contact the account's chosen home numbers, even when they are out of credit.

## Time Restriction, Ultra-Secure Mode & More

NOTIFICATIONS

☒

OFF

You can receive Push Notifications whenever any of the phones is used. Select 'Fine Tune' to choose exactly which events you wish to be notified about.

Fine Tune

TIME-RESTRICTED MODE

☒

OFF

Phone is available at any time.

ULTRA-SECURE MODE

☒

ON

Only the Home Numbers and other numbers on a [safe list](#) can call or send text messages to this phone.

Manage Safe List

ALWAYS-ON CALLER ID

☒

ON

This phone will always send its caller ID when making outgoing calls, irrespective of call settings on phone.

BLOCK DURING SCHOOL HOURS

☒

OFF

This phone can be used during the hours 09:00 to 15:00, Monday to Friday, subject to any other time restrictions. [Read more](#)

SIM INFORMATION

Show PIN/PUK

Network SIM diagnostics

TWO-FACTOR AUTHENTICATION

Click below to set up two-factor authentication.

Enable 2FA

MACHINE-TO-PERSON TEXTS

☒

OFF

Machine-to-person text messages will be held in the portal for review.

Check What Settings Allow

Here you can turn the time-restricted mode on, and choose hours for the SIM to be active. This can be great for limiting phone time. We also have the option to turn on 'block during school hours' so that you can be sure your child has fewer distractions during class.

You can also choose to turn 'ultra-secure' mode on or off within this area. This mode ensures that the SIM can only communicate with 'home numbers', or others added to the safe list.

The ParentShield SIM runs on the UK's best mobile network.  
Upgrade or downgrade your plan at any time.  
ParentShield works in **any unlocked** mobile phone.

**£5.99** per month

**Safe Stage 1**



100 Texts



2 Home Numbers



100 Minutes



No Data

**£15.99** per month

**Safe Stage 2**



Unlimited Texts



2GB Data



Unlimited Calls

**£20.99** per month

**Safe Stage 3**



Unlimited Texts



50GB Data



Unlimited Calls

**£29.99** per month

**Safe Stage 4**



Unlimited Texts



100GB Data



Unlimited Calls

**£39.99** per month

**Safe Stage 5**



Unlimited Texts



Unlimited Data



Unlimited Calls



# ParentShield

*The Child-Safe Mobile Network*



The powerful ParentShield Network is owned by Engine Mobile Ltd, which has pioneered online services & new ways of connecting people using the latest technology for over 20 years. You may not have heard of us but we've supported many well-known brands for years.

**The team at Engine Mobile Ltd started working on the ParentShield project in the middle of 2015 and have been busy ever since developing new features to help protect young & vulnerable mobile phone users.**



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